

MODULE 4 ASSESSMENT

Welcome to the assessment for **Module 4: Social Connectedness**. This quiz is designed to evaluate your understanding of the key concepts covered in this module, including connection, trust and inclusive practices in hybrid work environments.

Instructions

Please read each question carefully and select the best answer. There is only one correct answer per question.

Assessment Quiz:

1. Which of the following is NOT one of the three components identified by Holt-Lunstad (2018) for measuring social connectedness?

- A. Structure
- B. Function
- C. Influence
- D. Quality

Correct Answer: C - Influence

2. According to the module, what are the three major pillars that define high social connectedness in the workplace?

- A. Accessibility, Trust, and Recognition
- B. Communication, Trust, and Belonging
- C. Diversity, Equity, and Inclusion
- D. Participation, Motivation, and Engagement

Correct Answer: B - Communication, Trust and Belonging

3. Which of the following is a primary challenge to creativity in hybrid or remote work environments, as identified by Martine Haas?

- A. Employees do not have the right software
- B. Creativity requires asynchronous communication
- C. Brainstorming becomes overly formalised and less spontaneous
- D. Managers tend to assign rather than encourage ideation

Correct Answer: C - Brainstorming becomes overly formalised and less spontaneous

4. What **inclusive strategy does the module suggest ensuring planning of events and activities is truly accessible?**

- A. Rotate event leads across departments
- B. Use only digital tools for all interactions
- C. Plan for everyone – considering access, language, and culture
- D. Make events optional to reduce pressure

Correct Answer: C - Plan for everyone – considering access, language, and culture

5. Which digital tool is specifically recommended in the module to recreate informal interactions like “watercooler chats” in a remote environment?

- A. Zoom breakout rooms during formal meetings
- B. Mentimeter polls in presentations
- C. Randomly assigned video coffee chats
- D. Asynchronous discussion boards

Correct Answer: C - Randomly assigned video coffee chats

6. Why is **trust identified as a critical issue in hybrid workplaces?**

- A. It increases employee turnover if not monitored
- B. Managers may doubt productivity without direct oversight
- C. Hybrid workers are less skilled at digital tools
- D. Remote employees are more likely to avoid tasks

Correct Answer: B - Managers may doubt productivity without direct oversight

7. What are the main takeaways from this module?